



NIATx
The Network for the
Improvement of Addiction Treatment

Network for the Improvement of Addiction Treatment Update

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**2006 ACMHA
Santa Fe Summit**

Reduce Waiting & No-Shows • Increase Admissions & Continuation

The perfect marriage?

**Federal and private partners
unite to form NIATx**

- CSAT's *Strengthening Treatment Access and Retention*
- RWJF's *Paths to Recovery*



Common Mission

To assist the addiction treatment community in making more efficient use of their treatment capacity and to create an infrastructure for ongoing improvements in treatment access and retention



Common Focus



Reduce Waiting Times



Reduce No-Shows



Increase Admissions



Increase Continuation Rates



Built on:

Applying process improvement methods
Evidenced based principles of successful change
The learning collaborative model and...

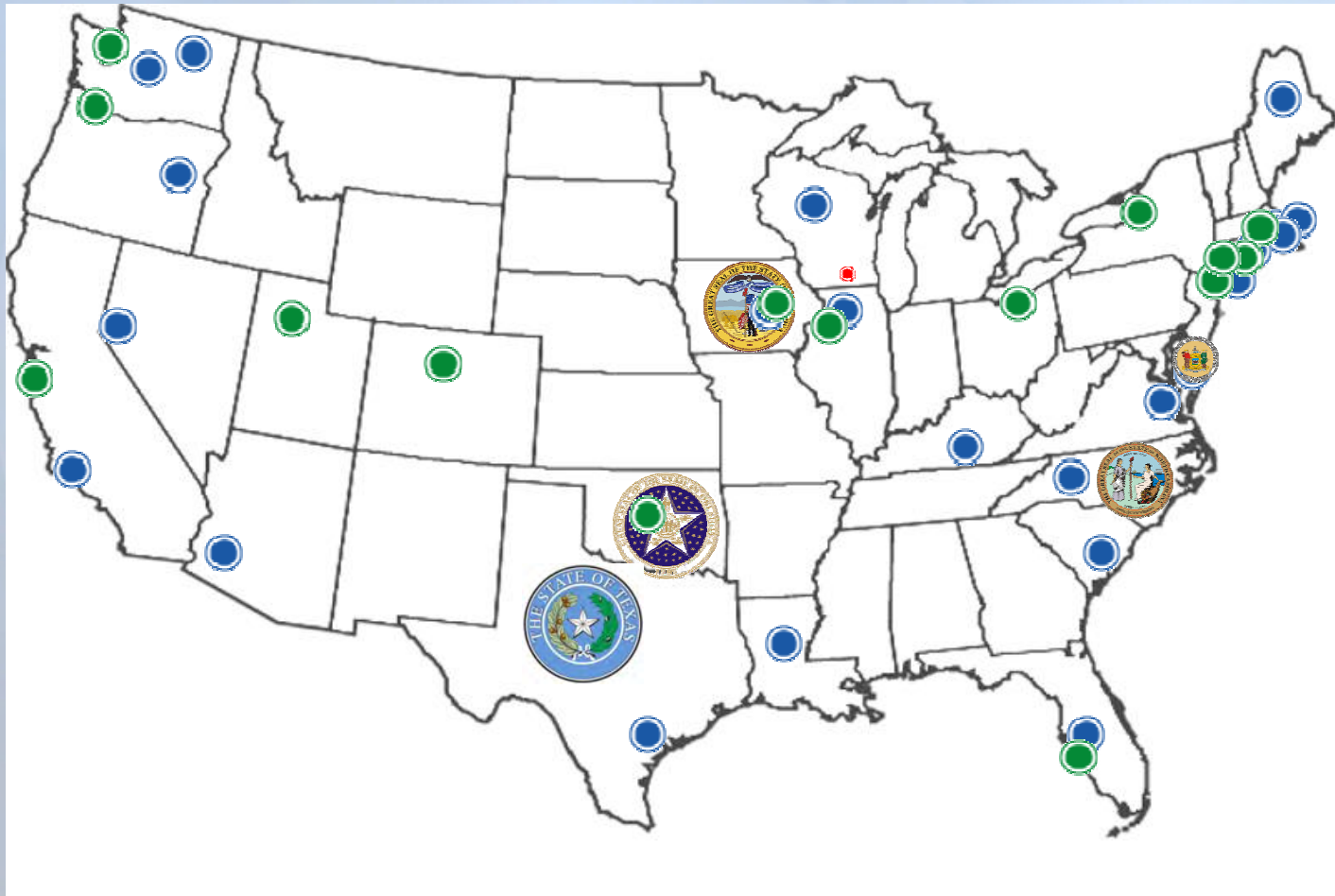


More partners...

- Systems engineers
- National advisory team---SU clinicians, state leaders, PI experts & consumers
- Behavioral health specialists---39 treatment provider members
- Five single state agencies *and* partnering providers



Learning Collaborative



NIATx Provider Results

March, 2006



Reduce Waiting Times: **34.8% reduction**
(68 change projects in 31 agencies)



Reduce No-Shows: **33% reduction**
(49 change projects in 27 agencies)



Increase Admissions: **21.5% increase**
(42 change projects in 22 agencies)



Increase Continuation: **22.3% increase**
(88 change projects in 31 agencies)

Single State Agency + Providers

Profound impact on addiction
treatment performance



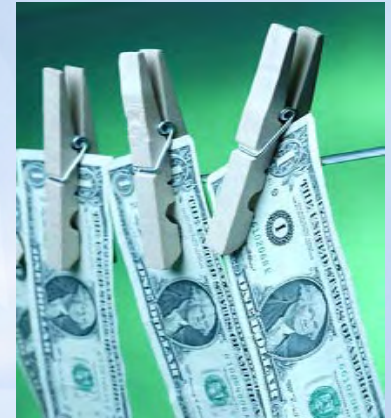
Oklahoma

- State eliminated prior auth. of financial eligibility requirement
 - Wait time dropped from 30 to 3 days
- Providers examined their assessment paperwork
 - reduced time from 5 hr to 2 hr
- Doubled booked, opened next-day appointments, opened counselor schedules
 - reduced time from 1st contact to assessment from 14.5 to 2.8 days within 6 months



Delaware

- **State is implementing incentive program rewarding providers for meeting admission and continuation goals**
- **Meet Kim Lucas and Lynn Fahey**
- **Visit their poster presentation to learn how NIATx principles are being applied**



North Carolina

- **Uncovered gap in eligibility criteria for detox services**
- **Expanded criteria = >20% increase in detox admissions**
- **Led to: expanding eligibility to care after detox for adult high management population**



Iowa

- **State waived submission of tx. plan within 7 days; spread out paperwork requirements to 30 days**
- **2 providers reduced wait time by 56% and**
- **Increased admissions by 186%**



NIATx growth, expansion

- PI improvement projects in mental health settings
- STAR State Initiative
- www.RWJF.org
- 1st Annual NIATx PI meeting for behavioral health
- Opening NIATx membership



You're invited to...

- Visit www.NIATx.net
- Sign up for monthly NIATx E-Newsletter

