The College for Behavioral Health Leadership

HOSTING DIFFICULT CONVERSATIONS
MAY 10, 2017 – DETROIT, MI

8:30 a.m. Sign-in & Coffee Service

9:00 a.m. Morning Session

Effective facilitators create the right conditions for productive conversations. This, ultimately, requires foresight and the ability to anticipate the impact of various situations and events on the conversation itself. Foresight requires the facilitator to seek a deeper understanding of the participants and the agendas and perspectives they are likely to bring to the conversation. The facilitator must anticipate the things that may potentially derail the conversation as well as those things that are likely to keep it moving in the right direction.

Using simulation and live case studies, participants will learn:

- The role of the facilitator and how much influence/impact he or she can have on the conversation
- Things the facilitator can do to increase the likelihood he or she has a positive and constructive impact
- How to respond in the moment
- How the facilitator can take care of his or her mental and emotional health post-event

12:00 p.m. Lunch

1:00 p.m. A Critical Conversation: Exploring Intersections of Law Enforcement and Community Health
        (Sponsored by Dickinson Wright, PLLC)

Rochelle Riley, Detroit Free Press, Facilitator
Benny Napoleon, Wayne County Sheriff
Carmen McIntyre, MD, Chief Medical Officer, Detroit Wayne Mental Health Authority
Reginald Eadie, MD, Regional Chief Operating Officer, DMC Sinai-Grace Hospital
Kevin Johnson, PhD, Adjunct Professor of Sociology, Wayne State University
Officer John Pinchum, City of Detroit Police Department

3:00 p.m. Afternoon Session

Deconstructing a facilitation is about examining specific moments during the conversation and determining how those moments could have gone in a variety of directions. Deconstructing allows observers to identify the specific moments that shaped the direction and tone of the conversation and to discuss the options available to the facilitator during these moments.

4:00 p.m. Closing